



**AgHeritage<sup>®</sup>**  
**Farm Credit Services**

## ONLINE BANKING SETUP GUIDE

Welcome to AgHeritage Farm Credit Services' new online banking. A few simple steps will have you ready to access your AgHeritage FCS accounts. If you have any problems during the setup process, please contact your local branch office.

### System Requirements:

- Necessary browser: Internet Explorer 6.0 or 7.0. (as of August 2009 online banking is not certified to support IE 8.0)  
IE browser download site: <http://www.microsoft.com/windows/downloads/>
- JAVA plug in 1.4 or higher required for Online Banking (if needed, can download from Online Banking enrollment page)
- For your protection, use of an anti-virus program is highly recommended.

\*Note: If you want to enroll multiple entities, you should only enroll your master entity/individual loan. Then ask your branch to set up your related entities for access in Online Banking.

### Steps to Activate Your Online Account:

1. You must add NO-REPLY@OLBFCS.COM to your email address book. Your Online Banking emails will generate from this address, including your activation email.
2. Go to [www.agheritagefcs.com](http://www.agheritagefcs.com)
3. Click on Proceed to Enrollment located under New and Improved Online Banking is Now Available.
4. To create your online account, enter your customer number and tax id or social security number.
5. Enter verification and enrollment information.
  - Verify customer number and name
  - Account number
  - Outstanding balance (within 10%) of current principal balance on account number entered
  - User name
  - Password
  - Email address
  - High-speed or dial-up internet preference
  - Press continue
6. Review and accept Master Online Banking Agreement by checking the E-Sign box and pressing continue.
7. You will be directed to the final page of enrollment indicating that your request is being processed. Upon completion, you will receive an email confirmation. After you receive the confirmation, you may use the Online Banking link on <http://www.agheritagefcs.com> to access Online Banking.